

# The Queen Elizabeth Hospital **SHINING STARS AWARDS** 2013



## Shining Stars Awards 2013

**Announcing the launch of our sponsored event the Shining Stars Awards 2013 recognising outstanding achievement.**

The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust relies on the skills, dedication and passion of all its staff and volunteers to provide the highest quality of care for patients and support for their families.

We think of everyone as stars and we are grateful for their constant dedication. However, there are individuals and teams who are truly 'shining stars' who demonstrate excellence on a daily basis. They deserve special recognition for their outstanding contribution and this is your opportunity to help us recognise them.

In this nomination pack you will find all the relevant information you need in respect of the award categories and their criteria. As a member of staff you can submit nominations for all categories except the Lynn News People's Choice Award. If you are a member of the public you can submit nominations for both the Lynn News People's Choice Award and The Volunteer of the Year Award.

Please do nominate those teams or individuals that you believe deserve special recognition. You can do this in a variety of ways by:

- ★ E-mail to [StaffAwards@qehkl.nhs.uk](mailto:StaffAwards@qehkl.nhs.uk)
- ★ Completing and submitting the nomination form on the Intranet/Website
- ★ Completing the nomination form in this pack and posting it in the box provided
- ★ Nominating via the Lynn News if you are a member of the public

The final date for submitting your nominations is **2 April 2013**.

To make the nomination process easy for you, especially those of you with limited access to a computer, there will be a number of collection boxes throughout the hospital where you can collect a pack and post your nomination. These will be located in:

- ★ West Wing Reception
- ★ Main Reception
- ★ Outside the Conference Room by the Management Offices
- ★ Estates Reception
- ★ Staff Canteen
- ★ Rehab Reception

If you need any help completing these forms please call **Matthew Barter** in Communications on **01553 613049** or internally on ext: **3049**.

More news will follow about the categories, our sponsors and the event itself, but in the meantime please do participate and ensure these stars get the recognition they deserve.

*Thank you.*

# The Awards

## Staff Section

### **The Unison Learning & Development Award**

For the individual or team that has demonstrated success in applying skills and techniques gained from learning and development programmes to the benefit of the organisation.

### **The KLFM Volunteer of the Year Award**

To recognise the dedication and hard work of our highly valued volunteers, who through their individual or group efforts have made a positive difference for patients and/or their families.

### **The Partnership Working Award**

For the team or individual that has exemplified partnership working and the values of the QEH and wider NHS by working across boundaries to improve services for our patients and/or their families.

### **The Team Working Award**

For the clinical or non-clinical team that has demonstrated effective team working within QEH that has led to an excellent service.

### **The Patient Experience Award**

For the individual or team that has developed or implemented an innovation, or new ways of working, that has delivered improvements in the patient experience. This includes initiatives that have improved patient safety.

### **The Support Team Award**

For the support team that has improved or delivered an exceptionally high level of support to front line services.

### **The Clinical Team Award**

For the clinical team that has delivered an exceptionally high level of performance driving significant improvements in patient care.

### **The Leadership Award**

For an individual in a leadership or managerial role who has led and inspired their team through good communications and providing opportunities to develop and contribute to improvements within the Trust.

### **The Chair's Choice Award**

The QEH Chair will choose an exceptional individual or team to receive a special award.

## **Public Section**

### **The Lynn News People's Choice Award**

For the team or individual that in the eyes of our patients and their families have provided an exceptionally high standard of care, and have exemplified the culture and values of the QEH.

### **The KLFM Volunteer of the Year Award**

To recognise the dedication and hard work of our highly valued volunteers, who through their individual or group efforts have made a positive difference for patients and/or their families.



# Nomination Form

I would like to nominate  
(team name or individual):

Nominee's department

As a member of staff you can submit nominations for all categories except the Lynn News People's Choice Award. If you are a member of the public you can submit nominations for both The Lynn News People's Choice Award and The Volunteer of the Year Award.

Name of nominator

Contact number of nominator

Nominator's Department  
(if staff)

Address

## Staff Section

(please tick one category):

- Unison Learning & Development Award
- The KLFM Volunteer of the Year Award
- The Partnership Working Award
- The Patient Experience Award
- The Team Working Award
- The Support Team Award
- The Clinical Team Award
- The Leadership Award

## Public Section

- The Lynn News People's Choice Award
- The KLFM Volunteer of the Year Award

If self-nominating, signature of the line manager endorsing your nomination:

**Why do you think the nominated team/individual deserve this award? Please give enough information to help the judges decide who is the best in each category. For example, please don't just say "Because they are great!".**