

Your Appointment – Ophthalmology Department, The Queen Elizabeth Hospital, King's Lynn

When you are referred to our department by your G.P. or Optician, you will be sent an invitation letter informing you of your appointment details. Should you require any special needs or requirements (e.g. an interpreter), please contact us as soon as you receive your appointment letter so that the necessary arrangements can be made. Dependent on your medical condition you may be required to see more than one clinician in a day, and in such cases you will receive several appointment letters.

Upon arrival at the reception desk in the Ophthalmology Department you will be greeted by a member of the reception team who will confirm your personal details.

After this initial greeting, your medical notes will be passed to a member of the clinical team, who will be your first point of clinical contact.

At the end of your appointment you should book out at the reception desk where your next appointment will be scheduled – if at all required.