"What's going on?"

The Queen Elizabeth Hospital NHS
King's Lynn
NHS Foundation Trust

February 2013

… the Governors' Council Bulletin

The Governors' Council met on 6 February at the Professional Development Centre, King's Lynn. Here's a summary of what was covered at the meeting.

… GOVERNORS' COUNCIL ELECTION RESULTS:

The Governors' Council met on 6 February and welcomed new Public Governors: Jennifer Brodie, Pat Watts, Linda Pattrick, Tony Waldron and Michael Drew, and new Staff Governors, Nigel Tarratt, Ian Bruce and Sarah Davidson. Re-elected Governors, Rupert Calleja, David Trevanion, Robin Broke and Bill Jarvis were congratulated.

… THE CEO'S UPDATE:

- The Francis Inquiry report – published on 6 Feb
- Winter pressures at the Trust - capacity and recruitment
- The Trust and Monitor's prioritisation of Patient Safety and Quality and the Trust's Patient Experience work … 'It doesn't take much to make a difference'
- Open Day planned for the Trust for June 2013.

… THE GOVERNORS' CONSIDERATION OF THE TRUST'S PERFORMANCE:

Quality:

- Good performance on mortality and healthcare acquired infections
- Patient Experience and the Patient Revolution work being undertaken to improve performance
- Pressure Ulcers and the Trust's work to eliminate them

Operational Performance:

- Pressures on the system and the implications for A&E and delayed discharge
- Readmission rates
- Choose and Book and the improved availability expected from February

Finance:

- The efficiency challenge - and the Trust's Business Sustainability programme
- Financial Risk Rating of 3
- Surplus for re-investing in the Trust
- The Capital Programme

… THE DEVELOPMENT OF THE TRUST'S:

- Vision
- Values
- Strategy
- Corporate Objectives
- Business Plan for 2013-14

… THE TRUST'S POSITION WITH ITS KEY REGULATORS – MONITOR AND THE CQC:

- Steps taken to address 3 minor concerns raised during the CQC's August 2012 review of compliance with standards of privacy, dignity and nutrition, for the over 65 year-old
- Steps taken to address Monitor's outstanding concerns regarding the Trust's breach of the terms of its authorisation

… THE ACTIVITIES OF THE PATIENT EXPERIENCE COMMITTEE, MEMBERSHIP COMMITTEE, COMMUNICATIONS COMMITTEE AND BUSINESS GROUP:

- 'Meet your Governors' events planned for FT Members
- FT Member (public) recruitment target for March 2013 and recruitment activity

… want to know more?

Please contact Gill Rejzl if you would like more information about any of the issues covered at the Governors' Council meeting: email - gill.rejzl@qehkl.nhs.uk or phone 01553 613614

Governors' Council Meetings are held in public – and the governors would be very pleased to see public and staff members at the meetings.

The next Governors' Council meeting will be held on Wednesday 1 May 2013