The Queen Elizabeth Hospital NHS
King's Lynn
NHS Foundation Trust

REPORT TO THE BOARD OF DIRECTORS (IN PUBLIC/PRIVATE)

RESPONSIBLE DIRECTOR:	REPORT FOR:		IMPACT ON BUSINESS:		
Catherine Morgan Director of Nursing	Decision		High	Med	Low
	Discussion	√	√		
	Information	√			
LEAD MANAGER:	**REPORT TYPE:**		**BAF REFERENCES & RAG:**		
Claire Roberts Associate Director of Patient Experience	Strategic				
	Operational	√			
	Governance	√	**RELATED WORK: (PREVIOUS PAPERS TO COMMITTEE)**		
PEER ASSIST:	**PEER REVIEW:**				
CQC Domain: (safe, caring, effective, responsive, well-led)	All				

Meeting Date: 31st January 2017

Report Title: Patient Story Update

PURPOSE:					
To provide the Board with an update on some of the issues discussed at recent Board meetings					
SUMMARY:					
This brief update provides an update on the Patient Story from both the September and November Board meetings.					
RISK ASSESSMENT (CROSS-REFERENCE WITH RISK REGISTER WHERE APPROPRIATE):					
Strategic / External	**Operational/ Organisational**	**Financial**	**Clinical**	**Legal/ Regulatory**	**Reputational / Patient Experience**
	√		√		√
RECOMMENDATION/S:					
For information					

Patient Story Update

Board of Directors meeting 31st January 2017

This update draws together a few items from preceding patient stories. The first is a final update on Mrs. Brazier who provided the patient story in September last year. In December she attended for her follow-up MRI scan and outpatient appointment with Dr. Altemimi. Fortunately her scan showed that her problem had completely resolved and she has now been discharged from our care.

At the November Board meeting the Board was provided with information on the approach the Trust is taking to address the difficulties in recruiting registered nursing staff by 'Growing our Own'. This programme has progressed and the six students will be commencing their studies at the University of Suffolk on the 20th February and the entire programme will last 18 months.

The final details have now been confirmed with the University and it is agreed that the students will have Monday and Tuesday as their student nurse days and will then return to their usual job on the remaining three days of the week. The students are entitled to a certain number of hours of self-directed study and it has been agreed that these can be taken once a fortnight as a study day. The Practice Development Nurses are intending to provide a specific induction for our new students separate to the usual UEA induction but it is hoped that on subsequent courses the two groups will be combined.

Initial communication channels have been established between the University, the prospective students and the Practice Development Nurses so that everyone is confident that any initial teething problems will be rapidly addressed and that regular dialogue will be in place from the outset.

The students will manage their dual role within the Trust by having their usual place of work as their sponsor ward and a separate 'home ward' on which the bulk of their training will take place.

There are still a few last minute items to be finalised such as the development of 'learning contracts' for the students and an agreed way of recording their hours on the Electronic Staff Record but these should be concluded before the course commences. Overall both the students and the Practice Development Nurses are confident that the programme is ready to launch and both are excited about being part of this innovative scheme to develop and train our own staff.

Claire Roberts
Associate Director of Patient Experience