The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust

REPORT TO BOARD OF DIRECTORS

SUBMITTED BY:	REPORT FOR:		IMPACT:		
Gwyneth Wilson, Director of Patient Experience and Lead for Nursing and Non-Medical Professionals	Decision	√	High	Med	Low
CONSULTATION:	Information				√
	REPORT TYPE:		RELATED WORK:		
	Strategic				
	Operational				
	Governance	√			
BAF ref:					
Monitor Compliance Framework:					
CQC Essential Standard Reference:	√				
NHSLA Standard Reference:					
Media / Communications:					

Meeting Date: 30 July 2012
Report Title: Report on the Effect of the NHS Constitution

Purpose: To bring to the attention of the Board of Directors the contents of the recently published "Report on the effect of the NHS Constitution" and particularly the need to continually raise awareness of the rights and pledges for staff and patients alike.

Summary: It is three years since the NHS Constitution was launched. A recently published report "Report on the effect of the NHS Constitution" shows a huge variation of awareness across the country and between staff groups. The report identified the East of England with the highest awareness amongst all staff groups. But there needs to be an increased awareness amongst staff whatever their occupation and effort should be made to raise awareness amongst the public and patients.

The Trust provides a link on the Internet to the Constitution and the rights and pledges are regularly reviewed to ensure that they are not being adversely affected via each workstream within the Business Sustainability Programme.

Financial Implications / Efficiency Savings / Quality Improvement:

Risk Assessment (cross-reference with Risk Register where appropriate):

Strategic / External	Operational/ Organisational	Financial	Clinical	Legal/ Regulatory	Reputational / Patient Experience

Recommendations: To note the contents of the report and to raise awareness of the rights and pledges across the organisation.

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Date **09 July 2012**