The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust

REPORT TO BOARD OF DIRECTORS (IN PUBLIC)

SUBMITTED BY:	REPORT FOR:		IMPACT:		
Gwyneth Wilson, Director of Patient Experience and Lead for Nursing and Non-Medical Professionals	Decision		High	Med	Low
CONSULTATION:	Information	√		√	
	REPORT TYPE:		RELATED WORK:		
	Strategic	√			
	Operational	√			
	Governance	√			
BAF ref:	1a(i), 1a(vi), 2a(i), 2a(ii)				
Monitor Compliance Framework:					
CQC Essential Standard Reference:	Outcome 1, 5, 7, 13 and 21				
NHSLA Standard Reference:	1:6, 5:2, 5:3				
Media / Communications:	Adverse Media				

Meeting Date: 28th January 2013
Report Title: Care Quality Commission – Final Report

Purpose: To assure the Board of Directors about the action being taken following the Care Quality Commission Review of Outcomes 1, 5, 7, 13 and 21 on 14th August 2012.

Summary: The Care Quality Commission visited the Trust on 14th August 2012 as part of a thematic review looking at the care of the older person (DANI 2). The one day visit focused on the Medical Admissions Unit and Necton Ward and reviewed Outcomes 1, 5, 7, 13 and 21. The Trust was found to be compliant with Outcomes 7 and 13 and minor concerns were raised in relation to Outcomes 1, 5 and 21. Immediate action was taken at the time of the visit to address the issues raised and ongoing action is being taken to ensure sustainability of good practice. The Board of Directors received a presentation at the Board meeting on 19th December 2012.An action plan has been developed to address issues raised.

Financial Implications / Efficiency Savings / Quality Improvement:

Risk Assessment (cross-reference with Risk Register where appropriate):

Strategic / External	Operational/ Organisational	Financial	Clinical	Legal/ Regulatory	Reputational / Patient Experience
			√	√	√

Recommendations:

- To read the contents of the attached Final Report and action plan
- To be assured that appropriate action has been taken and continues to be taken to ensure we meet the CQC Essential Standards.

Author Gwyneth Wilson, Director of Patient Experience and Lead for Nursing and Non-Medical Professionals
Date 10 January 2013