Agenda Item 8

The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust

REPORT TO THE BOARD OF DIRECTORS (IN PUBLIC)

SUBMITTED BY:	REPORT FOR:		IMPACT:		
Prof. Steve Barnett, Trust Chairman	Decision		High	Med	Low
CONSULTATION:	Information	✓		✓	
	REPORT TYPE:		RELATED WORK:		
	Strategic	✓			
	Operational	✓			
	Governance	✓			

Meeting Date: **27 August 2018**
Report Title: **Chairman's Report**

Purpose: To keep the Board informed in respect of key external / internal events and activities.

Financial Implications / Efficiency Savings / Quality Improvement:

None as a direct result of this report.

Risk Assessment:

Strategic / External	Operational/ Organisational	Financial	Clinical	Legal/ Regulatory	Reputational / Patient Experience
✓	✓	✓	✓	✓	✓

Recommendations: The Board is invited to consider and comment on the Chairman's Report.

Chairman's Report – August 2019

1 "… Welcome on-Board!"

One of our key strategic priorities is the development of our leadership at all levels of the organisation, including at Board-level. Our Integrated Quality Improvement target is for a '90% substantive Board by November 2019', and I'm pleased to report that we are making good progress!

We will be busy in September, with interviews and key appointments planned for substantive CEO, Medical Director and Director of Governance roles.

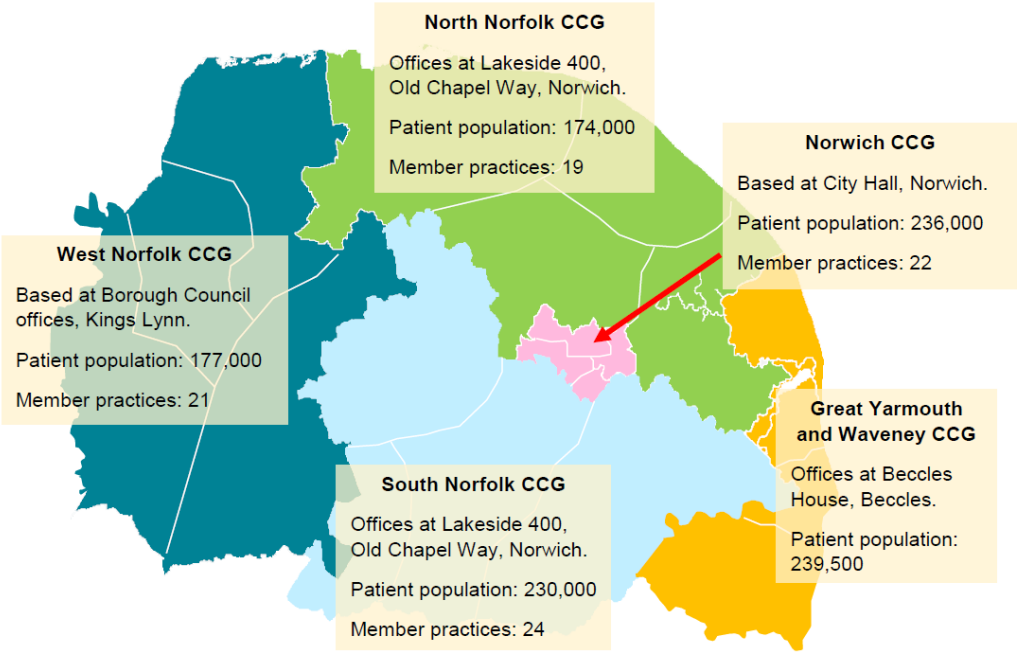
I am pleased also to welcome Graham Ward to the Board as a non-executive director. The Governors' Council appointed Graham this month, having been was impressed with his experience and understanding of NHS finance and the challenges facing not just the QEH, but the NHS and the provider sector more broadly. I look forward to introducing Graham to the Board and the Governors' Council.

Welcome to 'Team QEH', Graham!

2 An outward-looking perspective

CCG Merger Proposals

The five NHS Clinical Commissioning Groups (CCGs) in Norfolk and Waveney are exploring whether to merge into one larger CCG - and they are inviting the public to have their say.



The CCGs' Governing Bodies believe there are now very clear advantages in merging. But they also say it would be essential to keep the strengths of existing CCGs, such as an area's strong local focus and strong leadership by local doctors and nurses.

Many CCGs in England are also merging, in line with national guidance.

If the proposal proceeds, the CCGs would expect to submit an application to NHS England in the autumn, with the merger taking place by the end of March 2020.

The CCGs are beginning a summer of listening to partners and the public on how they think a merger could best proceed. You can find out more and complete an online survey at: https://www.smartsurvey.co.uk/s/NorfolkandWaveneyCCGProposal/

As Chairman of the QEH, I will of course be engaging and contributing to make sure that the best interests of the patients and public served by the Trust are reflected in the decision-making.

The Ministerial Health and Social Care Team – just in case you missed it!

Following Boris Johnson's appointment as prime minister - Matt Hancock remains in post as the Secretary of State for Health and Social Care, with Caroline Dinenage and Baroness Blackwood also continuing in his ministerial team. They are joined by Chris Skidmore, Jo Churchill and Nadine Dorries.

Welcome funding

I am delighted to report that in early August, the Prime Minster announced that the Trust will be receiving a share of £69.7m funding for Norfolk's three acute hospitals.

The funding will support the development of diagnostic and assessment centres in King's Lynn, Norwich and Great Yarmouth.

The centres will build capacity to support early diagnosis of disease, including cancer and will result in earlier treatment.

This is clearly very good news for our patients and also demonstrates the effectiveness of trusts working together through the STP.

Freedom to Speak Up (FTSU)

The Care Quality Commission assesses a trust's 'speaking up' culture under Key Line of Enquiry (KLOE) 3, as part of the well-led domain of inspection.

NHSE/I and the National Freedom to Speak Up Guardian's Office have in July 2019, published additional guidance for boards in respect of developing an open culture, where people feel able and supported to speak up about concerns. The guidance for boards covers the following broad themes:

- Behaving in a way that encourages people to speak up
- Demonstrating commitment
- Having a strategy to improve FTSU culture
- Supporting the FTSU Guardian
- Being assured that the FTSU culture is healthy and effective
- Being open and transparent with external stakeholders

The guidance supports boards to create a culture where workers feel safe and able to speak up about anything that gets in the way of delivering safe, high quality care or affects their experience in the workplace. This includes matters related to patient safety, the quality of care, and cultures of bullying and harassment. Speaking up, and the matters that speaking up highlights, should be welcomed and seen as opportunities to learn and improve.

Key elements of the guidance include expectations that trusts will:

- Carry out regular self-assessments, using a model self-review tool, intended to facilitate regular and in-depth reviews of leadership and governance arrangements in relation to Freedom to Speak Up (FTSU), which will help boards to identify areas for further development. Completing the self-review tool and developing an improvement action plan will help trusts to reflect on their current speaking up culture as part of their overall strategy and create a coherent narrative for their patients, workforce and oversight bodies.
- Programme comprehensive training, based on a national training guidelines, for
    - Core training for all workers
    - Line and middle management training
    - Senior Leaders training

The Trust will work with our Freedom to Speak Up Guardian, NED lead (Simon Roberts), Executive Lead and HR Team to ensure that the Trust assimilates this important guidance effectively.

3 Closer to Home

DEXA - Scanning Suite opening

I reported the generous support of the League of Friends for significant Radiology projects in my report last month. However, I could not let this month pass without reflecting with pride and gratitude on the official opening of 'The League of Friends', DEXA - Scanning Suite', on 05 August 2019.

The Suite was opened by League of Friends' President, Valeria, Viscountess Coke. The event was well-attended and our guests included three representatives from the Royal Osteoporosis Society, one of whom reported that the society had been campaigning for a facility like this for 23 years!

Opening the DEXA Suite

Quite an achievement, Malcolm!

QEH Volunteer, Malcolm Powell won a bronze medal for table tennis (over 60s) in the UK Transplant games, which took place in Newport, South Wales, between 25 and 28 July 2019. Well done, Malcolm!

Malcolm's transplant operation took place in September 2015 at Addenbrookes Hospital, which he represented in the games.

Malcolm says that he benefitted from an early diagnosis at the QEH which helped to save his life. Malcolm also serves on our Organ Donation Committee as a recipient representative.

Malcolm's achievement has given me the perfect segue into reminding us all that Organ Donation Week starts on 02 September. You may recall that I reported in March 2019, on the inspirational work done in the QEH - with 15 life-saving transplants and 4 other lives improved as a result of donations in 2018/19.

Organ Donation Week is always a wonderful week of activity, shining a light on the generosity of donors and the incredible impact they have on transplant recipients. It is also an opportunity to educate, inform and inspire people, to help save and improve more lives.

4 The Chairman's Diary

My recent diary engagements have included:

Internal

- QEH visits, including:
  - Pharmacy

    - Assessment Zone
- DEXA - Suite opening
- Interviewed by the Change Team
- NED Interviews
- CEO and Medical Director shortlisting
- Junior Doctor – FY1 - Induction

External

- STP - Joint Chairs' and CEOs' meeting
- Healthwatch
- Lunch with Hugh McCaughey, National Director of Improvement (NHSI)
- Ann Radmore – Regional Director, NHSE/I East of England