Agenda Item No.14

The Queen Elizabeth Hospital King's Lynn
NHS Foundation Trust

CQC REPORT TO THE BOARD OF DIRECTORS (IN PUBLIC)

RESPONSIBLE DIRECTOR:	REPORT FOR:		IMPACT ON BUSINESS:		
Frankie Swords; Medical Director	Decision		High	Med	Low
	Consideration	✓	✓		
	Information				
LEAD MANAGER:	**REPORT TYPE:**		**BAF REFERENCES & RAG:**		
Louise Notley; Associate Director of Quality Improvement	Strategic	✓			
	Operational	✓			
	Governance	✓			
	IMPLICATIONS:		**RELATED WORK: (PREVIOUS PAPERS TO BOARD/COMMITTEE)**		
	Patient Care/Safety/ Experience	✓			
	Finance	✓			
	Workforce	✓			
	Policy	✓			
PEER ASSIST (inc. clinical engagement):	**PEER REVIEW:**				
CQC Domain: (safe, caring, effective, responsive, well-led, use of resources)	All Five Domains				

Meeting Date: Tuesday 27th August 2019

Report Title: Section Notices – Progress Report

PURPOSE:

The paper is to inform the Board of:

- Progress to date, concerns and mitigating actions in relation to our compliance and progress against the CQC Section Notices.

SUMMARY:

The report provides a summary overview of the current progress against the CQC Section Notices, detailing the outcome of the Condition Notice and Oversight Group and the Integrated Quality Improvement Plan Evidence Assurance Group (IQIP EAG) meetings in August which recommended closure of 6 conditions relating to Maternity Services and 3 related Must Do Actions to the Hospital Management Board Quality (HMBQ).

The Executive Lead for the Section Notices has been moved under responsibility of the Medical Director. The HMBQ is confident of:

- overall progress against Maternity Section 29A and Section 31 Conditions.
- progress of conditions with Urgent and Emergency Care Section 31

The report details the concerns regarding leadership capacity and capability within the Division of Medicine which is impacting on the progress and required improvements stipulated within the Section Notices for Radiology and conditions within the 29A Medicine.

The HMBQ is not assured of progress within the areas of 'End of Life Care' and 'The 'Deteriorating Patient' which form Conditions with the 29A Medicine. The HMBQ agreed to establish these areas of improvement as two new Strategic Priorities under the Executive Lead

of the Chief Nurse with dedicated programmed support. The Board are being asked to approve the recommendation made by the HMBQ to establish these areas of improvement as dedicated Strategic Priorities.

The Conditions Notice and Oversight Group report does not currently clearly reflect evidence of progress against a number of conditions. The format of this report will be altered for the September report to detail a summary of progress, risks and next steps with evidence of improvement using data and graphs where appropriate.

Implications : Financial / Quality / Workforce / Policy:

Strategic / External	Operational	Financial	Clinical	Legal/ Regulatory	Reputational / Patient Experience	Workforce
✓	✓	✓	✓	✓	✓	✓

RECOMMENDATION/S:

- Note the progress outlined in the report relating to Maternity Services and closure of 6 Conditions and 3 related Must Do Actions by the IQIP EAG.
- To note the breach reports for Conditions 7 and 8 of the Section 31 for Urgent and Emergency Care.
- To note the concerns in relation to the Division of Medicine and ownership of the Sections Notices and the mitigating actions agreed to address this.