

CASTLEACRE WARD

'Mother & Baby Room'

Would you like to have a 'Mother and Baby' room during your stay on Castleacre Ward?

See inside for details.....



'Mother & Baby Room'

Would you like to have a single room during your stay on Castleacre Ward?



We have 5 'Mother & Baby' rooms available, 3 of which are en suite. Please be aware these rooms are for single occupancy only.

If you would like to make use of one of these rooms then we will try to arrange this. On admission to Delivery Suite please ask the midwife to contact the ward to see if a room is available. We will always try to accommodate your request.

Accommodation available:

Sideroom with en suite - £70 Sideroom - £50

TV & telephone through Patientline in all rooms

Prices quoted are for 24 hours, from midday to midday, or part thereof and bookings will be for 2 nights with payment requested in advance of occupancy where possible.

These beds are subject to availability and if the medical needs of another patient requires it, it may be necessary to ask you to vacate a 'Mother & Baby' room. In this instance you will only be charged for each full 24 hour period spent in the room.

Refunds for any over-payment resulting from a shorter stay or unavailability of a room will be promptly reimbursed, in cash if required, from the Finance Department. A copy of the receipt, signed by an authorised signatory from the ward, should be presented to the Finance Department, whereupon a refund will be made upon demand during office hours. Outside of these hours a copy of the duly authorised receipt should be placed in the night safe. This will be dealt with by the Finance Department when they next open and a cheque sent to the mother's home address.

On Discharge from Hospital

Any additional charge/refund payable will be calculated and agreed between you and a member of staff. A copy of the agreement will be given to you.

If you would like further information or would like to view any of the rooms then please contact the Ward Sister on 01553 613710