The Queen Elizabeth Hospital King's Lynn
NHS Foundation Trust

Meeting:	Board of Directors (in Public)		
Meeting Date:	3 November 2020	**Agenda item:**	11
Report Title:	Integrated Quality Improvement Plan Programme Update		
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Executive Sponsor:	Caroline Shaw: Chief Executive Officer		

Implications

Link to key strategic objectives
[highlight which KSO(s) this recommendation aims to support]

KSO1	KSO2	KSO3	KSO4	KSO5	KSO6
Safe and compassionate care	***Modernise hospital and estate***	*Staff engagement*	*Partnership working, clinical and financial sustainability*	*Healthy lives staff and patients*	*Investing in our staff*

Board assurance framework	The provision of safe and effective care is set out in KS01. Hospital modernisation to support delivery of optimal care is set out in KSO2. The BAF updates for KSO1 and KSO2 are received and reviewed within the Quality Committee.	
Significant risk register	Significant Risk ID 2483 (Reputational damage/CQC regulatory notices)	
	Y/N	If Yes state impact/ implications and mitigation
Quality	Y	KSO1 - Provision of safe and compassionate care KSO2 - Supporting the delivery of optimal care
Legal and regulatory	Y	Regulatory compliance/Special Measures Reputational damage
Financial	N	None identified

Assurance route

Previously considered by:	IQIP – RG Quality Committee

Executive summary

Action required: *[highlight **one** only]*	Approval	Information	Discussion	**Assurance**	Review

Purpose of the report:	The report provides a detailed summary to the Trust Board of the overall trust-wide progress against the 206 actions within the Integrated Quality Improvement Plan.
Summary of Key issues:	Of the total 206 actions within the IQIP, which are a combination of Conditions, Must and Should Do actions, 151 (73%) have been approved for closure. This includes 40 Conditions and Section notices actions closed with 6 remaining. Only 6 of the 18 actions were approved by the Evidence Assurance Group in September. This is disappointing and was in part reflective of the impact of two unannounced CQC visits and requests for c200 pieces of evidence. As detailed in the report, several measures have been put in place to address those declined actions and in preparation for Evidence Assurance Group in October. A total of 22 actions have already been prepared and submitted for review, demonstrating the strong resilience of the programme and operational teams.

Recommendation:	The Board is asked to note: a) The challenge in approving actions in September – and the immediate measures put in place to recover the position for October b) Note progress on developing plans for actions arising from the CQC visit – to be monitored within the same governance framework as the original actions.
Acronyms	CQC – Care Quality Commission EAG – Evidence Assurance Group IQIP – Integrated Quality Improvement Plan IQIP RG - Integrated Quality Improvement Plan Review Group