The Queen Elizabeth Hospital King's Lynn
NHS Foundation Trust

Meeting:	Board of Directors (in Public)		
Meeting Date:	7 April 2021	**Agenda item:**	10
Report Title:	Integrated Quality Improvement Plan Programme Update		
Author:	Louise Notley - Director of Patient Safety		
Executive Sponsor:	Caroline Shaw - Chief Executive Officer		

Implications

Link to key strategic objectives
[highlight which KSO(s) this recommendation aims to support]

KSO1	KSO2	KSO3	KSO4	KSO5	KSO6
Safe and compassionate care	***Modernise hospital and estate***	*Staff engagement*	*Partnership working, clinical and financial sustainability*	*Healthy lives staff and patients*	*Investing in our staff*

Board assurance framework	The provision of safe and effective care is set out in KS01. Hospital modernisation to support delivery of optimal care is set out in KSO2. The BAF updates for KSO1 and KSO2 are received and reviewed within the Quality Committee.	
Significant risk register	Significant Risk ID 2483 (Reputational damage/CQC regulatory notices)	
	Y/N	If Yes state impact/ implications and mitigation
Quality	Y	KSO1 - Provision of safe and compassionate care KSO2 - Supporting the delivery of optimal care
Legal and regulatory	Y	Regulatory compliance/Special Measures Reputational damage
Financial	N	None identified

Assurance route

Previously considered by:	Quality Committee

Executive summary

Action required: *[highlight **one** only]*	Approval	Information	Discussion	**Assurance**	Review

Purpose of the report:	The purpose of this report is to inform the Board of Directors of: • The overall progress against the 93 actions within the new Trust's 2021/22 Integrated Quality Improvement Plan (IQIP) following publication of the Trust's December 2020 CQC inspection report
Summary of Key issues:	Following sustained progress against the 2019/20 IQIP and recognised improvements within the December CQC report, this paper confirms the structure of the new 2021/22 IQIP, which incorporates the 28 open actions from 2019/20 IQIP and the 36 Must and Should Do actions from the Trust's latest (December 2020) CQC report. The 2021/22 IQIP confirms the significant reduction in the total number of improvement actions from 206 to 93. Of the 93 actions, 30 are the completed Section 31 and 29A Warning conditions within the existing IQIP, which have been closed internally by the Trust and moved to Business as Usual, but remain open with the CQC. The development of the 2021/22 IQIP has provided the Trust with an

	opportunity to strengthen all 28 open actions transferred from the 2019/20 plan and develop Plans on a Page (POAP) for all new actions. This has allowed for cross-divisional improvements to be incorporated and in turn, reflect the impact of the COVID-19 pandemic. This work will help ensure improvement timeframes are realistic, outcomes measurable, with actions remaining a priority for the organisation. A number of actions within the IQIP have been aligned to Trust wide improvement programmes which include End of Life Care, Maternity and Urgent and Emergency Care, with dedicated PMO support. Whilst this report details the IQIP's position for February, verbal notification on 17 March from the CQC regarding the lifting of 10 Section 31 Conditions has been included and provides further validation of the Trust's improvement programme and confidence in the Trust's leadership.
Recommendation:	The Board of Directors is asked to note: a) The transition to the refreshed 2021/22 IQIP b) The new reporting count of 93 actions c) Progress at Month 11 d) The verbal notification of removal of a further10 Section 31 Conditions from the CQC, leaving just 7 Section 31 Conditions in place
Acronyms	CQC – Care Quality Commission EAG – Evidence Assurance Group IQIP – Integrated Quality Improvement Plan NHSE&I – NHS England and Improvement POAP – Plans on a Page MCA – Mental Capacity Assessment