The Queen Elizabeth Hospital King's Lynn
NHS Foundation Trust

Meeting:	Board of Directors (in Public)		
Meeting Date:	7 April 2021	**Agenda item:**	2
Report Title:	Staff Story		
Author:	Andrea Prime, Trust Secretary		
Executive Sponsor:	Caroline Shaw, CEO		

Implications

Link to key strategic objectives
[highlight which KSO(s) this recommendation aims to support]

KSO1	KSO2	KSO3	KSO4	KSO5	KSO6
Safe and compassionate care	*Modernise hospital and estate*	***Staff engagement***	*Partnership working, clinical and financial sustainability*	*Healthy lives staff and patients*	***Investing in our staff***

Board assurance framework	Patient experience supports the delivery of safe and compassionate care as set out in KSO1	
Significant risk register	None	
	Y/N	If Yes state impact/ implications and mitigation.
Quality	Y	Patient experience is a key element of quality, alongside providing clinical excellence and safer care.
Legal and regulatory	N	
Financial	N	

Assurance route

Previously considered by:	None

Executive summary

Action required: *[highlight **one** only]*	Approval	**Information**	Discussion	Assurance	Review

Purpose of the report:	To enable the Trust Board to connect and learn from staff experiences of working at the Queen Elizabeth Hospital King's Lynn.
Summary of Key issues:	This month's story is from Katie, one of the Trust's Consultant Geriatricians who joined TeamQEH in August 2019 having previously worked with us as an SpR (Specialist Registrar). Katie is deputy chair of the Royal College of Physicians New Consultants Committee and secretary for the British Geriatrics Society (Eastern region). Katie's main interests are improving dementia care in the acute trust and interface geriatrics alongside improving trainee educational experience. In March 2020, Katie received a shielding letter from the government. Katie has kindly agreed to share her experience with the Board.
Recommendation:	The Board is asked to consider Katie's story.
Acronyms	SpR – Specialist Registrar