EXCELLENCE STARTS HERE

NHS
The Queen Elizabeth Hospital King's Lynn
NHS Foundation Trust

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Chief Executive
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21 December 2020

Wendy Matthews
Regional Chief Midwife OBE
NHS England and NHS Improvement
Victoria House
Capital Park
Fulbourn
Cambridge
CB21 5XA

Dear Wendy

Ockenden Review of Maternity Services

I write in response to the letter of 14 December 2020 requesting urgent action in response to the publication of the Ockenden review of maternity services. This letter outlines the response from The Queen Elizabeth Hospital King's Lynn NHS Foundation Trust to the seven immediate and essential actions outlined in the letter.

I have today met with my Executive Leadership Team, the interim Head of Midwifery and the Divisional General Manager for the Women and Children's Division to review the Trust's response which I summarise below, and provide high level detail in the attached.

7 Immediate and Essential Actions:

1	Enhanced safety	a) Partial compliance b) Partial compliance
2	Listening to Women and their Families	a) Compliant b) Compliant

3	Staff training and working together	a) Partial compliance b) Compliant c) Compliant
4	Managing complex pregnancy	a) Compliant b) Compliant
5	Risk Assessment throughout pregnancy	a) Compliant
6	Monitoring Fetal Wellbeing	a) Compliant
7	Informed Consent	a) Compliant

I can confirm that the Board will receive a report on the Ockenden Review at their first meeting in public on Tuesday 2 February 2021. The Trust Board will also consider the latest recommendations from our recent Birthrate Plus review.

The Board will also have an opportunity to discuss the Trust's response to the review at their informal Board seminar session on Thursday 14 January 2021.

Yours sincerely

Caroline Shaw CBE
Chief Executive Officer

Enc.

Cc: Professor Steve Barnett, Chairman
Dr Frankie Swords, Medical Director
Dr April Brown, Chief Nurse
Dr Claire Fernandez, named Non-Executive Director
Women and Children Divisional Leadership Team