The Queen Elizabeth Hospital King's Lynn
NHS Foundation Trust

Meeting:	Board of Directors (In Public)		
Meeting Date:	2 February 2021	**Agenda item:**	10
Report Title:	CQC Report Findings and Development of a 2021/22 IQIP		
Author:	Louise Notley; Associate Director of Quality Improvement		
Executive Sponsor:	Caroline Shaw: Chief Executive Officer		

Implications

Link to key strategic objectives
[highlight which KSO(s) this recommendation aims to support]

KSO1	KSO2	KSO3	KSO4	KSO5	KSO6
Safe and compassionate care	***Modernise hospital and estate***	*Staff engagement*	*Partnership working, clinical and financial sustainability*	*Healthy lives staff and patients*	*Investing in our staff*

Board assurance framework	The provision of safe and effective care is set out in KS01. Hospital modernisation to support delivery of optimal care is set out in KSO2. The BAF updates for KSO1 and KSO2 are received and reviewed within the Quality Committee.	
Significant risk register	Significant Risk ID 2483 (Reputational damage/CQC regulatory notices)	
	Y/N	If Yes state impact / implications and mitigation
Quality	Y	KSO1 - Provision of safe and compassionate care KSO2 - Supporting the delivery of optimal care
Legal and regulatory	Y	Regulatory compliance/Special Measures Reputational damage
Financial	N	None identified

Assurance route

Previously considered by:	Quality Forum Quality Committee

Executive summary

Action required: *[highlight **one** only]*	Approval	Information	Discussion	**Assurance**	Review

Purpose of the report:	The report details the high level findings of the Trust's CQC Inspection report published on 17 December 2020 and arrangements to reset and develop a new 2021/22 IQIP.
Summary of Key issues:	The report highlights the significant improvement and progress the Trust has made over the past 12 months following the publication of the December 2020 CQC Inspection report. Whilst the core services have been re-rated, the Trust's overall rating cannot be changed until the CQC carry out a full on-site inspection. It is anticipated this will be Spring 2021. This paper details the outcome of the mapping of the CQC findings against the existing IQIP and arrangements in place to reset and rebuild a 2021/22 IQIP during January and February. This IQIP will incorporate the remaining 28 open

	actions on the existing IQIP and the Must and Should Do Actions from the December CQC report, with completion trajectories and detailed Plans on a Page.
Recommendation:	The Trust Board is asked to note: a) The findings of the CQC Inspection Report and the significant improvement the Trust has made since the 2019 inspection b) The accuracy of the Trust's self-assessment against the CQC findings c) The outcome of the mapping of the December 2020 report against the current IQIP d) The plans to reset and rebuild the IQIP during January and February 2021, forming a new 2021/22 IQIP
Acronyms	CQC – Care Quality Commission IQIP – Integrated Quality Improvement Plan POAP – Plans on a Page EoLC – End of Life Care ADoQI – Associate Director of Quality Improvement IPC – Infection Prevention and Control