The Queen Elizabeth Hospital King's Lynn
NHS Foundation Trust

Meeting:	Board of Directors (In Public)		
Meeting Date:	2 February 2021	**Agenda item:**	11
Report Title:	Integrated Quality Improvement Plan Programme Update		
Author:	Louise Notley; Associate Director of Quality Improvement		
Executive Sponsor:	Caroline Shaw: Chief Executive Officer		

Implications

Link to key strategic objectives
[highlight which KSO(s) this recommendation aims to support]

KSO1	KSO2	KSO3	KSO4	KSO5	KSO6
Safe and compassionate care	***Modernise hospital and estate***	*Staff engagement*	*Partnership working, clinical and financial sustainability*	*Healthy lives staff and patients*	*Investing in our staff*

Board assurance framework	The provision of safe and effective care is set out in KS01. Hospital modernisation to support delivery of optimal care is set out in KSO2. The BAF updates for KSO1 and KSO2 are received and reviewed within the Quality Committee.	
Significant risk register	Significant Risk ID 2483 (Reputational damage/CQC regulatory notices)	
	Y/N	If Yes state impact/ implications and mitigation
Quality	Y	KSO1 - Provision of safe and compassionate care KSO2 - Supporting the delivery of optimal care
Legal and regulatory	Y	Regulatory compliance/Special Measures Reputational damage
Financial	N	None identified

Assurance route

Previously considered by:	Quality Forum Quality Committee

Executive summary

Action required: *[highlight **one** only]*	Approval	Information	Discussion	**Assurance**	Review

Purpose of the report:	The report provides a detailed summary to Trust Board of the overall trust-wide progress against the 206 actions within the Integrated Quality Improvement Plan.
Summary of Key issues:	Of the total 206 actions within the IQIP, which are a combination of Conditions, Must and Should Do actions, 178 (86%) have been approved for closure. This includes 42 (91%) Conditions and Section notices actions closed with 4 remaining. 4 actions were approved in the last reporting period as well as 4 of the 8 actions arising from the unannounced CQC visits in September. We recognise the complexity associated with completing several of 28 the outstanding

	actions and additional resource to strengthen focus is being secured from NHSE&I. Formal notification was received from the CQC on the 6th January 2021 from Heidi Smoult; Deputy Chief Inspector of Hospitals, confirming the Trust's application to lift 5, Section 31 Conditions for Maternity Services has been approved. This is a significant decision by the CQC and extremely positive for the organisation. This letter sends a message of confidence in the organisation and its leadership and provides a further level of assurance through the external validation of improvement evidence. (See Appendix One). In turn this paper details the CQC's decision to remove 5 of the Section 29A Warning Notice conditions within the core services of Medicine and Diagnostic Imaging. Following the publication of the Trust's CQC report in December, this paper details the outcome of a review and discussion with the CQC regarding the remaining Section 31 conditions. It has been agreed to apply for the lifting of 12 of the remaining 17, Section 31 Notice conditions, spanning the core services of Maternity, Urgent and Emergency Care and Diagnostic Imaging.
Recommendation:	The Board is asked to note: a) The challenge in approving a small number of actions December – but the sustained progress being made across the wider programme. b) Risk of delivery due to the impact of COVID and mitigating actions in place including increased resource support c) The letter from the CQC confirming the lifting of 5 Section 31 Notice conditions for Maternity Services d) Confirmation from the CQC of the removal of 5 Section 29A Warning Notice conditions spanning Medicine and Diagnostic Imaging. e) The decision to formally apply to the CQC to request the lifting of a further 12, Section 31 conditions.
Acronyms	CQC – Care Quality Commission EAG – Evidence Assurance Group IQIP – Integrated Quality Improvement Plan NHSE&I – NHS England and Improvement DoHR – Director of Human Resources