



**The Queen Elizabeth
Hospital King's Lynn**
NHS Foundation Trust

Section and Warning Notice Update Reporting for January 2022



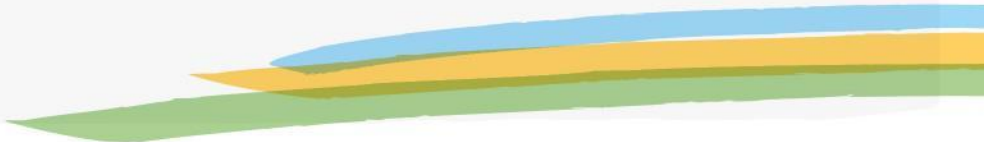
Quality Forum
8 February 2022

Summary of Progress

Progress since last month:

- This report details the progress against the Section and Warning Notices during January 2022 against the 2021/22 IQIP.
- **100% of all Section and Warning Notice conditions have now been approved and moved to Business as Usual.**
- In January 2022, the remaining 29A Warning Notice Condition for Medicine was approved. This condition related to documentation and ensuring patient preferences and individual needs were recorded in patient notes.
- 4 Section 31 Conditions remain on the Trusts Certificate of Registration, and compliance is monitored as part of business as usual at both Divisional and Corporate level. A weekly compliance report is also submitted to the Chief Executive Leadership Meeting, chaired by Caroline Shaw; CEO, confirming no breaches of these conditions.
- Following the outcome of the Trust's most recent application to lift the remaining Section 31 conditions, additional evidence has been collated against 3 of the 4 remaining conditions, ready for further submission to the CQC, during February, to support the lifting of these conditions.
- With regards to the 4th condition – whilst changes were put in place and improvements noted earlier this year, the consistent triage of patient within 15mins has been adversely impacted by the increasing pressures on the NHS as a result of the COVID-19 pandemic. However, the CQC noted in its unannounced inspection in December 2021 that although triage times and the four hour target were not met, patients were reviewed and safeguards in place. It was also noted that all risk assessments reviewed were completed in full with compassionate care observed by the inspection team.

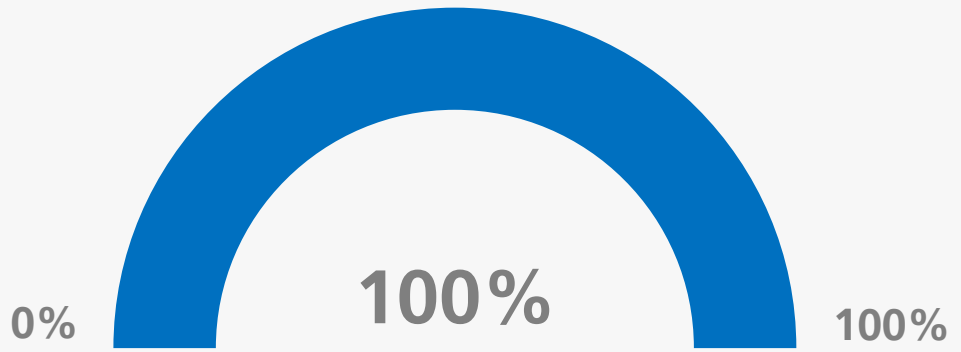
The Quality Forum is asked to note:

- The current position as at Month 10
 - The closure of one 29A Warning Notice
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Summary of Progress

- 23 = 100% of all Section and Warning Notice conditions have been approved and moved to Business as Usual

CQC Conditions & Notices



23
Total Complete

23
Total Planned



Section 31 Condition – Formal Application Outcome

- All of the four remaining Section 31 conditions have been closed internally by the Trust and ongoing compliance is monitored as part of business as usual at Divisional and Corporate level. A weekly compliance report is also submitted to the Chief Executive Leadership Meeting, which is chaired by Caroline Shaw; CEO, confirming no breaches of these conditions

Section 31 Condition Status:

Core Service	Date Received	Total Section 31 Conditions Received	Date Lifted	Number of S31 Lifted	Total Section 31 Conditions Remaining
Maternity & Midwifery Services	July 2018	10	Jan 2021	5	1
			April 2021	2	
			October 2021	2	
Urgent & Emergency Care	March 2019	8	April 2021	6	1
			October 2021	1	
Diagnostic Imaging	May 2019	4	April 2021	2	2
Total Section 31 Conditions		22		18	4

Section 31 Condition – Conditions that remain on the Trust's Certificate of Registration

Maternity & Midwifery Services

- The Registered Provider will ensure that there is appropriate escalation of deteriorating patients in line with current guidelines and best practice. With full medical handover at 9am and 7pm, with ward rounds at 12.30pm and 5pm.

Urgent & Emergency Care

- The registered provider must ensure that there is an effective system in place to robustly assess all patients who present to the ED in line with relevant national clinical guidelines within 15 minutes of arrival.

Diagnostic Imaging

- The registered provider must ensure that an effective system is in place for the regular oversight of the appropriate escalation of significant findings. This should include diagnostic imaging undertaken out of hours to ensure that any patients at risk are escalated appropriately.
- The registered provider must ensure that there is robust system in place to facilitate effective clinical governance within the diagnostic imaging department. This is to include oversight of training, compliance to scope of practice, learning from incidents and escalation processes. The registered provider must ensure that there is a systematic approach to audit to measure compliance with protocols, processes and professional standards. The registered provider must ensure that there are processes in place for effective communication within the diagnostic imaging department.

Section 29A Warning Notices

- Whilst the CQC carried out an onsite inspection in September 2020, due to COVID and the limited nature of their inspection, they were unable to complete a full review of all Section 29A conditions. As a result only five were reviewed fully and therefore removed. The remaining 16 conditions will be reviewed once the CQC have published their latest inspection report.

Section 29A Warning Notices Status:

Section / Warning Notice	Date Received	Total Section 29A Warning Notices Received	Included within the IQIP 2021/22	Closed by CQC in 2020
29A Maternity	May 2018	10	10	
29A Medicine	March 2019	8	5	3
29A Diagnostic Imaging	May 2019	3	1	2
Total Section 29A Warning Notices		21	16	5

Section 29A Warning Notices Approved at the EAG in January 2022

- In January 2022, the remaining 29A Warning Notice Condition for Medicine was approved.

ID Ref	Service	Category	Action Description	Owner	End Date	RAG Status
019	Corporate	Section 29	Records did not provide a full plan of individualised care and did not accurately reflect the needs or wishes of patients. Patients preferences and individual needs were not considered. There was inconsistent and incomplete record keeping in the emergency department. An individualised plan of care was not established for patients at the end of life. Patients requiring end of life care did not always receive appropriate care that met their needs.	Head of Nursing Medicine	31/01/2022	B